



TECH SUPPORT

We understand that technology can be confusing sometimes, even when things are working the way they should.

Questions about your service?
Need help troubleshooting an issue?

WE'RE HERE TO HELP!



715-824-5517



info@amherstcomm.net

LOCATIONS

Amherst Office
120 Mill St.
Amherst, WI 54406
715-824-5529
Mon-Fri | 8am-5pm

Plainfield Office
100 West North St.
Plainfield, WI 54966
715-335-6301
Mon-Fri | 8am-5pm

PREMIUM MOVIE CHANNELS

HBO Package

HBO	501
HBO Hits	502
HBO Drama	503
HBO Comedy	505
HBO Movies	506

Cinemax Package

Cinemax	527
Cinemax Hits	528
Cinemax Action	529
Cinemax Classics	532

Showtime Package

FLIX	535
Showtime	536
Showtime 2	537
ShoxBET	538
Showtime Extreme	539
Showtime Showcase	540
Showtime Next	541
Showtime Women	542
Showtime Family	543
The Movie Channel	544
The Movie Channel Extra	545

STARZ & STARZ ENCORE Package

Movie Plex	513
STARZ Encore	514
STARZ Encore Action	515
STARZ Encore Western	516
STARZ Encore Black	517
STARZ Encore Suspense	518
STARZ Encore Family	519
STARZ Encore Classic	520
STARZ	521
STARZ Edge	522
STARZ In Black	523
STARZ Kids & Family	524
STARZ Cinema	525
STARZ Comedy	526

REMOTE CONTROL FUNCTIONS

Mode Buttons

These switch the mode of the remote buttons

Setup

Use for programming sequences of devices controlled by the remote

Info

Display the current channel and program detail

Menu

Displays the menu

Browse, Search, Arrow, OK

Navigate and select.
Browse - displays show info.

Guide

Opens the interactive Program Guide

Exit

Exit the current screen

Day +/-

Jump +/- day in the Guide

Page +/-

Page up or down in Guide

Red, Green, Yellow, Blue

Access additional features on your set-top box

On Demand

Access Video on Demand

FAV

See your favorite channels

Last

Recall the last channel you were watching

Aspect Ratio

Temporarily change the ratio from the original size

Close Caption CC

Toggle CC on and off

Input

Push the TV mode button at top, then press this to change the input - the device that you're viewing



Amherst COMMUNICATIONS



TV Channel Guide

Portage, Adams,
& Marathon County



NETWORK PLAN

ABC - WAOW •	9
Amherst Local Access	4
Antenna TV - WJFW	64
CBS - WSAW	7
Court TV- WAOW	81
Cozi - WSAW	94
Create - WHA	61
CSPAN •	53
CSPAN2	54
CW - WZAW	58
Catchy Comedy - WAOW	59
FOX - WZAW	11
Heroes & Icons - WZAW	100
HSN	55
MeTV - WZAW	62
Movies! - WZAW	63
MyNet - WSAW	51
NBC - WJFW •	12
Outlaw - WSAW	93
PBS - WHA	10
PBS Kids - WHA	17
Quest - WSAW	95
QVC •	56
QVC2	57
StartTV - WZAW	99
Wisconsin Channel - WHA	60
Tutorials	999

BASIC PLAN

A&E •	27
AMC •	43
Animal Planet •	48
BBC America •	151
Big Ten Network*	31
Big Ten Network 2* •	87
Big Ten Network 3*	88
Boomerang	101
Bravo •	202
Brewers.TV •	18
Cartoon Network •	46
Classic Arts Showcase	102
CMT	50
CNBC •	181

BASIC PLAN CONT.

CNN	20
CNN International	183
Comedy Central	25
C-SPAN 3	82
Discovery Channel	22
Disney Channel •	16
E! •	112
ESPN •	33
ESPN 2 •	34
Eternal Word Television Network	143
FanDuel Sports Wisconsin* •	32
FanDuel Sports Wisconsin Plus*	69
Food Network •	138
FOX Business Network •	185
FOX News Channel •	184
FOX Sports 1 •	49
Freeform •	23
FX	113
FXX •	71
Hallmark Channel	115
HGTV •	47
History •	24
HLN •	28
Investigation Discovery •	154
Jewelry Television	90
Lifetime •	130
Lifetime Real Women	132
Lifetime Movies •	131
Discovery Turbo •	298
MS NOW •	186
MTV	52
National Geographic •	163
NewsNation	187
NFL Network •	42
Nickelodeon	13
Oxygen •	134
Paramount	44
SyFy •	26
TBS •	8
The Weather Channel •	3
Three Angels Broadcasting Network	144
TLC •	30
TNT •	29
Travel Channel •	164

BASIC PLAN CONT.

truTV •	129
Turner Classic Movies	45
TV Land	15
Up Entertainment	141
USA •	21
VH1	19
WE tv	137
YouToo America	160
Music Channels	803-852

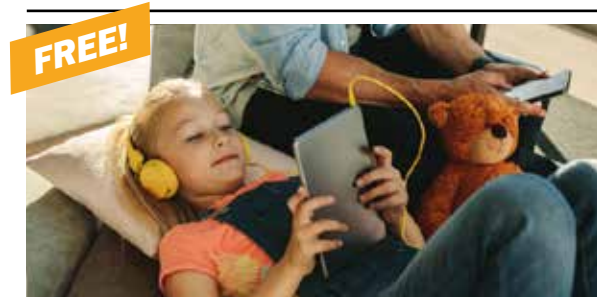
EXPANDED PLAN

ACC •	89
American Hero Channel •	158
AXS TV	174
BBC America	150
BBC News	182
BET	121
BET Her	140
BET Jams	139
CMT Music	136
CNBC World	179
Crime & Investigation	153
Cowboy Channel	123
Destination America •	156
Discovery Family •	103
Discovery Life •	159
Disney Junior •	135
Disney XD •	106
ESPN News •	36
ESPNU	37
FOX Sports 2 •	70
FX Movie Channel •	203
FYI •	152
Game Show Network	114
Golf Channel •	38
Hallmark Family	120
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MLB Network	35
MTV Live	170

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MTV2	169
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Nick Jr.	105
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Nicktoons	109
Outdoor Channel	39
Ovation •	133
OWN •	155
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Science •	157
SEC Network •	72
Sportsman Channel	41
Sundance TV •	119
TeenNick	108
Tennis Channel	98
tr3s	171
Trinity Broadcasting Network •	142
VICE •	149

• = Denotes Watch TV Everywhere capable
 * = Denotes additional fees apply for Business Customers



Watch TV Everywhere

With Watch TV Everywhere you can access TV shows, movies, and more from your phone, tablet or computer - anytime and anywhere, at no additional cost.

Visit wtve.net, choose Amherst Telephone from the provider drop down, and choose Register to get started.